

Free support services include:

ACCESS TO SOFTWARE USED BY THE NWU – as NWU student, you have a Microsoft 365 subscription, which includes an Office 365 Pro Plus as well as Teams and storage space on OneDrive. You are also issued with a Gmail address and Google Drive storage space as NWU student. Access all these benefits and acquaint yourself with all other IT services at <http://services.nwu.ac.za/information-technology/it-student-orientation-2022>.

IF YOU CAN'T FIND YOUR WAY AROUND THE LIBRARY, sign up for training at <https://nwu.libcal.com/> or explore the undergraduate support page at <https://libguides.nwu.ac.za/undergraduate-student-support>.

If your **AILING HEALTH** contributes to your challenges, please visit one of the campus health centres for support. Building numbers, hours and contact numbers are listed at <http://services.nwu.ac.za/health-centres>.

PSYCHOLOGICAL SUPPORT AND COUNSELLING – help line numbers are listed at <http://services.nwu.ac.za/student-counselling-and-development> and booking processes for counselling are set out at <http://services.nwu.ac.za/student-counselling-and-development/psychological-services>. Support includes joining the Meal-a-Day Project, having someone to talk to if you have been a victim of assault or rape, or if you are struggling with addiction. Contact details of all team members are listed at <http://services.nwu.ac.za/student-counselling-and-development/meet-team>.

ACADEMIC ADVISING – options and details on making a booking with one of our advisers, can be found on <http://services.nwu.ac.za/ctl/academic-advising>.

EFUNDI TRAINING AND SUPPORT – find out everything you need to know about eFundi by watching the videos or reading the guides at <http://services.nwu.ac.za/ctl/student-efundi-support>.

ACADEMIC MENTORING – signing up with an academic peer mentor is as easy and quick as scanning a QR code on <http://services.nwu.ac.za/ctl/mentoring>.

THE MATHS & STATS CENTRE provides students with dedicated support in those fields – available online tutors are listed at <http://services.nwu.ac.za/ctl/math-stats-centre>.

ACADEMIC SKILLS DEVELOPMENT – sign up for a course to improve your reading skills at <http://services.nwu.ac.za/ctl/reading-development> or register for one of the special workshops (covering topics like time management and study skills) listed at <http://services.nwu.ac.za/ctl/workshops>.

SUPPLEMENTAL INSTRUCTION AND TUTORING – get in touch with your lecturer for details or contact your campus SI or tutoring coordinator – contact details are available at <http://services.nwu.ac.za/ctl/supplemental-instruction>.

Click on the links for easy access!